

Home Health UK Ltd EXPRESS DNA Paternity Test

GENERAL INSTRUCTIONS AND FAQs

We are on hand to support you before, during and after the testing process. If you have any further questions, you can contact our customer service team either by email: dna@homehealth-uk.com or phone: 01923 711 511 during normal office hours. Please make sure you have your reference number (given further down the page) to hand if you do contact us. Without this we will be unable to give you any information about your test.

Enclosed is your DNA testing kit. Our swabs allow for convenient & painless collection of cheek cells from inside the mouth. Simply collect the DNA samples by following our step-by-step instructions, complete the customer information form, sign the terms & conditions and return everything to us (apart from this form which you should keep) in the reply paid envelope for analysis.

Pack Contents

- 2 Swab packs, containing 4 swabs per pack.
- Customer Information Form
- Cheek Swab Collection Guide
- Return Paid Envelope

If any of the above items are missing from the pack please contact us urgently.

You can stipulate how you wish to receive your DNA results; by email, post or telephone. For your protection, we urge you to return your DNA samples to us and to nominate a password. We will not disclose any information about your test to anyone who cannot state your chosen password.

Each swab pack will have a number on the outside. This is your reference number which should also appear on your customer information form. All numbers should be exactly the same as the one below:

This is your unique number for your samples. If the numbers are different then please contact us. You should keep these instructions with your number on after you have posted your samples.

Frequently Asked Questions

What is a DNA Paternity Test?

DNA is the genetic material that makes up each cell of the human body. It is also hereditary material made up from the DNA from the mother and the father. Every person has a unique DNA structure but because the DNA is inherited from the mother and father it is possible to analyse the DNA in such a way that the true biological mother and father can be determined.

How accurate is the DNA Paternity test?

The test is 99.9996% accurate to all intents and purposes.

What DNA samples are required?

We provide the sample swabs and all you need do is rub the swab inside the mouth in the cheek area from the father and child to collect sufficient cells for the analysis and send them off in the enclosed pre-paid envelope.

FAQS (CONTINUED)

What if I want to test completely discreetly so the child doesn't know?

This listing and the price assumes you will be collecting the preferred mouth swab DNA sample from both the father and child.

If it is going to be difficult to discreetly obtain a sample using a swab inside the mouth from the child then we can accept other forms of DNA samples. The following would also be acceptable:-

- Toothbrush
- Used tissue
- Blood – fresh on clothing less than 30 days old
- Cotton Bud (used to clean the ear)

With these other sample methods we only get results in 20-60% of cases. As these tests are also more expensive, we would always recommend using the mouth swabs if possible.

However, if you want to test completely discreetly please email us at:

dna@homehealth-uk.com

and we will advise you of the prices, options available and what to do next.

How long before I get the results?

The laboratory completes the testing within 3 working days from receipt of the samples in the laboratory but please be aware that the laboratory is located in the USA so allow an additional 2 days for shipping. We provide the results as soon as they are available via mail, email or telephone as specified by you.

Is this DNA test legally admissible?

No this is simply a “peace of mind” test. For the test to be legally admissible, the samples would need to go through a chain of custody so that it can be legally verified who the samples belong to. We do not offer this type of testing.

Do I need the mother's permission for this DNA test?

No, not if you are carrying out this test for your own “peace of mind” and have parental responsibility for the child. If you do, however, require the DNA paternity test for a court action, immigration purposes or to amend a birth certificate please contact us as above as this will require the mother's consent and you will require a special court approved test.