

# Home Health UK Ltd DNA Paternity Test

## **GENERAL INSTRUCTIONS AND FAQ'S**

We are on hand to support you before, during and after the testing process. If you have any further questions, you can contact our customer service team either by email: [dna@homehealth-uk.com](mailto:dna@homehealth-uk.com) or phone: 01923 711 511 during normal office hours.

Enclosed is your DNA testing kit. Our swabs allow for convenient & painless collection of cheek cells from inside the mouth. Simply collect the DNA samples with our step-by-step instructions (enclosed), complete the customer information form, sign the terms & conditions and return everything to us in the reply paid envelope for analysis.

### **Pack Contents**

- 2 Swab packs, containing 2 swabs per pack.
- Customer Information Form
- Cheek Swab Collection Guide
- Return Paid Envelope

You can stipulate how you wish to receive your DNA results, i.e. by email, post or telephone. For your protection, we urge you to return your DNA samples to us and to nominate a password. We will not disclose any information about your test to those who cannot state your chosen password. This is added peace of mind for you.

Each swab pack will have a number on the outside, this is your reference number, this number should also appear on your customer information form and all numbers should be exactly the same as the one below:

This is your unique number in case you need to contact us. If the numbers are different then please contact us. You should keep these instructions with your number on after you have posted your samples.

## **Frequently Asked Questions**

### **What is a DNA Paternity Test?**

DNA is the genetic material that makes up each cell of the human body. It is also hereditary material made up from the DNA from the mother and the father. Every person has a unique DNA structure but because the DNA is inherited from the mother and father it is possible to analyse the DNA in such a way that the true biological mother and father can be determined.

### **How accurate is the DNA Paternity test?**

The test is 99.9996% accurate to all intents and purposes.

### **What DNA samples are required?**

We provide the sample soft swabs and all you need do is rub the swab inside the mouth in the cheek area from the father and child to collect sufficient cells for the analysis and send them off in the enclosed pre-paid envelope.

## **FAQ'S (CONTINUED)**

### **What if I want to test completely discreetly so the child doesn't know?**

This listing and the price assumes you will be collecting the preferred mouth swab DNA sample from both the father and child.

If it is going to be difficult to discreetly obtain a sample using a swab inside the mouth from the child then we can accept other forms of DNA samples. The following would also be acceptable:-

- Toothbrush
- Used tissue
- Blood – fresh on clothing less than 30 days old
- Cotton Bud (used to clean the ear)

With these other samples we usually can get results in 20-60% of cases and that is not good especially as the tests usually cost more too.

If you want to test completely discreetly please email us at

[dna@homehealth-uk.com](mailto:dna@homehealth-uk.com)

and we will advise you of the prices, options available and what to do next.

### **How long before I get the results?**

Any 2 humans will have over 99% DNA that is identical but the other 1% will be the difference. It takes a lot of computer time to analyse that 1% and ensure that the result is 100% accurate and that the answer is 100% correct. It is a bit like trying to find 16 needles in one haystack and finding the same 16 needles in another haystack!! The laboratory completes the testing within 5-7 working days from receipt of the samples in the laboratory. Please note that the laboratory is in America so allow an additional 2 days for shipping. We provide the results as soon as they are available via mail, email and telephone as specified by you.

### **Is this DNA test legally admissible?**

If you require a legally admissible DNA paternity test confirmation this can easily be done once the paternity is confirmed from this first test. Please note that the confirmation test will need to be done according to strict judges' rules which we will guide you through if and when required.

### **Do I need the mother's permission for this DNA test?**

No, not if you are carrying out this test for your own "peace of mind". If you do, however, require the DNA paternity test for a court action, immigration purposes or to amend a birth certificate please contact us as above as this will require the mother's consent and you will require a special court approved test.